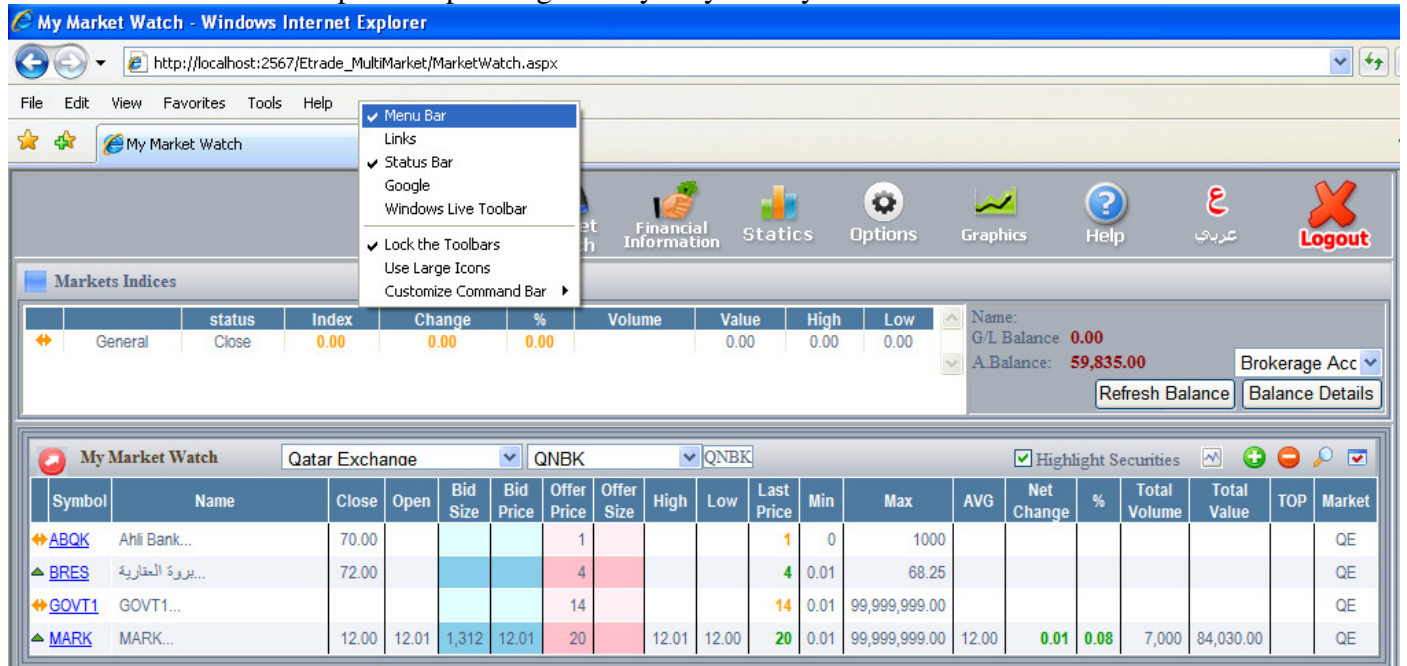


## FAQ

### 1- How do I know my browser type and version?

On your menu bar go to Help → about Internet explorer  
you will find all the needed information related to your browser.

NOTE: if your menu bar not display, you can show it by either right click on the tab bar (under address bar) and check on Menu Bar option or pressing Alt key on your keyboard.



The screenshot shows the 'My Market Watch' page in Internet Explorer. The browser's menu bar is visible, and a context menu is open over the 'Menu Bar' option. The page content includes a table of market data for the Qatar Exchange (QNBK) and a summary of account balances.

Symbol	Name	Close	Open	Bid Size	Bid Price	Offer Price	Offer Size	High	Low	Last Price	Min	Max	AVG	Net Change	%	Total Volume	Total Value	TOP	Market
ABOK	Ahli Bank...	70.00				1				1	0	1000							QE
BRES	بروة الخارية...	72.00				4				4	0.01	68.25							QE
GOVT1	GOVT1...					14				14	0.01	99,999,999.00							QE
MARK	MARK...	12.00	12.01	1,312	12.01	20		12.01	12.00	20	0.01	99,999,999.00	12.00	0.01	0.08	7,000	84,030.00		QE

### 2- If my Internet Explorer version is less than 7 how can I upgrade it?

You have to download and setup the new version of the Internet Explorer by searching on Google.

### 3- In Internet Explorer Eight, how to enable "COMPATABILITY VIEW" on my browser?

A new UI button located in the navigation bar just to the right of the address bar controls (next to the refresh button).



NOTE: after opening Etrade page you can go to tools → compatibility view settings and add the website on your compatibility view websites list.

## Compatibility View Settings



You can add and remove websites to be displayed in Compatibility View.

Add this website:

Add

Websites you've added to Compatibility View:

Remove

- Include updated website lists from Microsoft
- Display intranet sites in Compatibility View
- Display all websites in Compatibility View

Close